







## H2O / Epic “Now Showing” for Thursday April 30, 2020

	Intended Audience	Description	Session(s)	Link
Virtual at the Elbow WebEx Support Line	<p>For all end-users documenting in H2O/Epic</p> 	<p>This Virtual at the Elbow; VATE, WebEx support line is for any H2O; Epic, end-user with a question in the use of the Epic application. Connect with a resource that will document your concern, take your contact information and connect you with an H2O training team member to assist you.</p>	<p><b>Daily</b> <b>7 am to 9 pm</b></p>	<p><b>Link:</b> <a href="https://hhc.webex.com/hhc/j.php?MTID=m05e062d6c5e4ff8fa6c063b39dbe75cb">https://hhc.webex.com/hhc/j.php?MTID=m05e062d6c5e4ff8fa6c063b39dbe75cb</a></p> <p style="background-color: yellow; text-align: center;">The NYC H+H Enterprise Service desk is available 24/7 Call: 877-934-8442 or Email <a href="mailto:EnterpriseServiceDesk@nychhc.org">EnterpriseServiceDesk@nychhc.org</a> with a detailed description of the issue and contact information</p>
Nursing; Emergency, Out & In-patient	<p>Any NEW Agency RN who will be assigned in a unit or float between Inpatient, Outpatient, ICU and ED</p> 	<p>This is an accelerated and EPIC Cross - Application COVID-19 Care RN course that will go over very basic documentation in EPIC in three applications- Ambulatory, Inpatient/ICU and Emergency Room</p>	<p>Daily 3 &amp; 7pm</p>	<p><b>Link:</b> <a href="https://hhc.webex.com/hhc/j.php?MTID=m47c198a19f500585cabcd05c9ac9aa4e">https://hhc.webex.com/hhc/j.php?MTID=m47c198a19f500585cabcd05c9ac9aa4e</a></p>
Provider; MD, NP, PA	<p>New or existing MD, NP or PA</p> 	<p>Any Provider/NP/PA New or current who need training on Inpatient and ED</p>	<p>Daily 1 &amp; 6 pm</p>	<p><b>Link:</b> <a href="https://hhc.webex.com/hhc/j.php?MTID=m176b5e578cb4295b2132d2aa32621393">https://hhc.webex.com/hhc/j.php?MTID=m176b5e578cb4295b2132d2aa32621393</a></p>
Respiratory Therapist	<p>Respiratory Therapists</p> 	<p>This course covers patient list management, work list tasks, chart review, documentation in flowsheets and writing notes.</p>	<p>8 am</p>	<p><b>Link:</b> <a href="https://hhc.webex.com/hhc/j.php?MTID=m2e402054e48dd4321ef02f1191212f30">https://hhc.webex.com/hhc/j.php?MTID=m2e402054e48dd4321ef02f1191212f30</a></p>
All Staff	<p>Any Role – New to EPIC user</p> 	<p>This is a general overview of EPIC for any user. It will go over how to log in, how to navigate hyperspace, patient look –up etc.</p>	<p>Daily 9 am &amp; 3 pm</p>	<p><b>Link:</b> <a href="https://hhc.webex.com/hhc/j.php?MTID=mcb4a3f02898b397154d39c15d25f45c6">https://hhc.webex.com/hhc/j.php?MTID=mcb4a3f02898b397154d39c15d25f45c6</a></p>

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Roosevelt Island Medical Center & BJK Field Hospital Registration & Admission	<p>Admitting Staff for the Billie Jean King Field Hospital</p> 	This session will review the registration / admission process for the Billie Jean King Field Hospital in Queens	Daily 9 am & 1 pm	<p>Link:</p> <p><a href="https://hhc.webex.com/hhc/j.php?MTID=m25f5ccf482354435ca98b49e95b93b4c">https://hhc.webex.com/hhc/j.php?MTID=m25f5ccf482354435ca98b49e95b93b4c</a></p>
*****Note the Change in Start Time***** Sustainable Training Classes abbreviated in length due to the COVID-19 Crisis*****Note the Change in Start Time*****				
ASAP ED Nurse 200	Medical ED RNs, LPNs, ED Nurse Managers, Associate Directors of ED Nursing, Medical Directors of ED Nursing.	In this course, you will explore blood administration, documenting a code/trauma patient, results review, as well as dispositioning the patient.	Thursday April 30 9 am	<p>Link:</p> <p><a href="https://hhc.webex.com/hhc/j.php?MTID=mc2df75c6c9026ed9db8fa36275e46795">https://hhc.webex.com/hhc/j.php?MTID=mc2df75c6c9026ed9db8fa36275e46795</a></p>
ASAP ED Tech	Medical ED Techs, PCAs, PCTs, CNAs, MAs	In this course, you learn the basics of Epic’s ASAP Emergency Department software by tracking patients through common ED workflows. This course includes patient tracking tools, documenting using the tech narrator, task and specimen collection, notes, and procedures	Thursday April 30 9 am	<p>Link:</p> <p><a href="https://hhc.webex.com/hhc/j.php?MTID=mf0974c5735a46a93071640ed6007b44a">https://hhc.webex.com/hhc/j.php?MTID=mf0974c5735a46a93071640ed6007b44a</a></p>
Ambulatory Obstetric Nurse	RNs and LPNs in OB clinics	learn the basics of the Epic system, including how to room a patient being seen for initial and routine prenatal visits, documenting menstrual history, smoking status and OB History. Additionally you will learn how to document pregnancy test results and create a pregnancy	Thursday April 30 9 am	<p>Link:</p> <p><a href="https://hhc.webex.com/hhc/j.php?MTID=mb211aa4d1fa3be796e0b3a72a9beeb50e">https://hhc.webex.com/hhc/j.php?MTID=mb211aa4d1fa3be796e0b3a72a9beeb50e</a></p>


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		<p>Episode. Document point-of-care prenatal urine tests, specimen collection for lab tests, write nursing notes and document OB patient education. You will also learn how to document administration of Rhogam, schedule OB ultrasound orders, and document telephone encounters</p>		
<p>Ambulatory Ancillary</p>	<p>OUTPATIENT Social Workers, Dietitians, Audiologists, HIV Counselors, Genetic Counselors, Speech Language Pathologists, Health Educators and Nutritionists.</p>	<p>Learn how to navigate through the outpatient Ambulatory components of Epic. This includes: how to review patient information using Chart Review, how to open a patient encounter from the outpatient schedule (including encounters scheduled to another provider or resource), how to view important historical information from within a patient encounter, how to view and update the Problem List, how to add and associate a visit diagnoses, how to write a note using Smart Tools, and how to document and associate charges. Also included in this course will be information regarding scheduling, patient communication, and patient education. You will also learn how to use In Basket, the clinical internal messaging system of Epic</p>	<p>Thursday April 30 9 am</p>	<p><b>Link:</b>  <a href="https://hhc.webex.com/hhc/j.php?MTID=mf2a7d7c9f5feb7d5d4b24c0116bf3ac6">https://hhc.webex.com/hhc/j.php?MTID=mf2a7d7c9f5feb7d5d4b24c0116bf3ac6</a></p>




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Clin Doc Inpatient RN 200	Adult Inpatient Nurses, All Inpatient LPNs, Pediatric Nurses, Nurse Managers, Oncology Nurses	This course covers how to document insertion and removal of IV lines, I&O, arriving a transfer patient, documenting restraints, discharging patients, code documentation and end of shift. This course will also cover how to document using the Rovers	Thursday April 30 9 am	<b>Link:</b>  <a href="https://hhc.webex.com/hhc/j.php?MTID=mcf90e8b9e500426be0716b76298071db">https://hhc.webex.com/hhc/j.php?MTID=mcf90e8b9e500426be0716b76298071db</a>
STORK L & D RN 200	L&D Registered Nurse, L&D Nurse Manager, Nursery Nurses, Postpartum Nurses, NICU Nurses.	This course covers documenting the delivery, IV medication administration, care plans, patient education and blood documentation.	Thursday April 30 9 am	<b>Link:</b>  <a href="https://hhc.webex.com/hhc/j.php?MTID=mc116bad5bef646f50b1d91344ed4cebc">https://hhc.webex.com/hhc/j.php?MTID=mc116bad5bef646f50b1d91344ed4cebc</a>
Inpatient Specialty Ancillary	Dietician, Activity Therapist, Creative Art Therapists, Child Life Specialist, Palliative Care Specialist	This course covers patient lists management, chart review, flowsheet documentation, care plans, patient education and how to write notes	Thursday April 30 9 am	<b>Link:</b>  <a href="https://hhc.webex.com/hhc/j.php?MTID=m1cee239816578a6ebab50c4a25a172f0">https://hhc.webex.com/hhc/j.php?MTID=m1cee239816578a6ebab50c4a25a172f0</a>
Cadence Front Desk	Front Desk, HOD Front Desk, Schegistrar (Scheduler + Registrar) and Managers	Learn how to use the Department Appointments Report (DAR), check-in and check-out patient appointments and create Walk-In appointments. Demonstration of the “Fab 5” registration devices and how to collect payments and documents will be trained. MSPQ, Workers’ Comp, RTE and InBasket management will also be covered.	Thursday April 30 9 am	<b>Link:</b>  <a href="https://hhc.webex.com/hhc/j.php?MTID=m23de83bb73a10ae048b92e3e1b5dd102">https://hhc.webex.com/hhc/j.php?MTID=m23de83bb73a10ae048b92e3e1b5dd102</a>


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Grand Central Hospital Registration Day 2	<p>Bed Planners, Admission Clerks, and Supervisors, ED Registrars, ED Clerks, Insurance Verification, L&amp;D Registrars, OB Unit Clerks &amp; PCAs, OB RNs, Surgery Schedulers who do Admissions</p>	<p>Learn how to enter patient demographics, insurance, and billing information prior to a patient's admission. You will learn how to work with minor, Worker's Comp, and Medicare patients. You will learn how to deal with additional hospital registration scenarios, such as registering patients with outdated billing and insurance information by updating guarantor accounts and coverages. In addition, you will learn how to use Event Management and collect documents. We will also cover creating a Hospital Account and how to address Real Time Eligibility (RTE) responses</p>	<p>Thursday April 30 9 am</p>	<p><b>Link:</b>  <a href="https://hhc.webex.com/hhc/j.php?MTID=m5ebdeafa60d3df641c07900d4a455238">https://hhc.webex.com/hhc/j.php?MTID=m5ebdeafa60d3df641c07900d4a455238</a></p>
<b>Sessions Available On Demand</b>				
Ambulatory Telephone Encounter	<p>For any staff that will be calling patients with COVID-19 test results</p> 	<p>This session is for any staff that will call patient's COVID-19 test results. This session will show the end-user how to look a patient up, document the telephone encounter</p>	<p>Available any time</p> <p>Click the link  to launch the  E-learning</p>	<p><b>Link:</b>  <a href="https://eits.it.training.nychhc.org/epic/amb_telephone_encounters">https://eits.it.training.nychhc.org/epic/amb_telephone_encounters</a></p>

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Documenting Ambulatory Tele-visits	<p>Ambulatory Providers that will evaluate patients via the telephone</p> 	<p>This session is for the ambulatory provider that will evaluate a patient. This will review finding your patient, documenting reason for visit and notes and treatment decisions</p>	<p>Available any time</p> <p>Click the link to launch the E-learning</p>	<p><b>Link:</b></p> <p><a href="https://eits.it.training.nychhc.org/epic/amb_document_televisit">https://eits.it.training.nychhc.org/epic/amb_document_televisit</a></p>
<b>PeopleSoft ELM Class Offerings: The below offerings are available via PeopleSoft ELM</b>				
Cadence Scheduler	<p>Local Training Coordinators can enroll end-users in need of out-patient scheduling &amp; registration access</p>	<p>This course goes over registering patients, scheduling for the out-patient/clinic areas</p> <p><b>Enroll Staff to PeopleSoft ELM Course Code: <a href="#">Cadence Accelerated Scheduler</a> HHCEPICADACC2020</b></p>	<p>On Demand via PeopleSoft ELM</p>	
Grand Central ED Registrar	<p>Local Training Coordinators can enroll end-users in need of ED Registrar access</p>	<p>This course reviews registering patients in the ED as the ED registrar</p> <p><b>Grand Central Accelerated ED Registrar: HHCEPICGACCELEARNING</b></p>	<p>On Demand via PeopleSoft ELM</p>	
Float RN	<p>Local Training Coordinators can enroll the RN being floated to an Inpatient Unit</p> 	<p>Approximately 15 minutes long. This course goes over basic documentation skills in the inpatient units</p> <p><b>Enroll Staff to PeopleSoft ELM Course Code: HHCEPICIPRNACC2020</b></p>	<p>On Demand via PeopleSoft ELM</p>	
Float RN	<p>Local Training Coordinators can enroll the RN being floated to an ICU</p> 	<p>Approximately 15 minutes long. This course goes over ICU flowsheets, device Integration, Navigators and basic documentation skills in the ICU</p> <p><b>Enroll Staff to PeopleSoft ELM Course Code: HHCEPICACCICURN2020</b></p>	<p>On Demand via PeopleSoft ELM</p>	

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Float RN	<p>Local Training Coordinators can enroll the RN being floated to an ED</p> 	<p>Approximately 30 minutes long. This course goes over ED Track board, Triage, Navigators and basic documentation requirements in the ED</p> <p><b>Enroll Staff to PeopleSoft ELM Course Code: HHCEPICTOEDRNWEBEX</b></p>	<p>On Demand via PeopleSoft ELM</p>	
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